

Accommodation Rules in the Bochnia Salt Mine


§1

General Provisions

1. These regulations (hereinafter referred to as the Regulations) define the accommodation rules of guests' stay (hereinafter referred to as Stay), including visiting the Bochnia Salt Mine ((hereinafter referred to as the Visit), operated by the Bochnia Salt Mine with limited liability, with its registered office in Bochnia (hereinafter referred to as Spółka).
2. The detailed rules for the use of: underground ferry crossing in Chamber 81, underground slide, underground railway, sports field and playground (hereinafter referred to as the Attractions), as well as of the Ważyn and Kołdras Chambers (hereinafter referred to as the Chambers), are specified in separate regulations.
3. Announcements, instructions and warnings issued in the mine by persons authorised by Spółka have priority over the provisions of the Regulations.
4. The mine is a mining plant, and as such, it is subject to the provisions of the Act of 9 June 2011 on Geological and Mining Law (Journal of Laws of 2011, No. 163, item 981, as amended).
5. As indicated in Article 4, the Mine is an underground mining site with traffic restrictions linked to the specificity of the mining site. In particular, in the underground mine workings:
 - there is a limit on space, in which blocking pedestrian traffic can pose a threat to visitors;
 - the air pressure on the surface is different from the air pressure underground, as is the quality of air, all of which is related to the ventilation of the Mine;
 - there are hazards associated with the use of mining machinery and equipment in confined spaces;
 - due to space constraints, machines and equipment used for tourist traffic may not or do not have the safety or protection commonly used on the surface;
 - there are restrictions on the possibility of evacuating persons who cannot move about on their own.
6. In view of the circumstances referred to in Articles 4 and 5, the Mine is obliged to apply restrictions on visitor traffic, described in these Regulations.

§2

Accessibility of the Mine

1. Stay is only possible under the supervision of persons authorised by Spółka. Sightseeing is only possible only under the supervision of a guide authorised by Spółka.
 2. Sightseeing takes place as part of the tourist routes. Descriptions of tourist routes are available at www.kopalnia-bochnia.pl and in the Tourist Service Office.
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3. Stay is available for individual visitors or visitors previously formed in a group (hereinafter referred to as the Organized Group). The possibility of Stay for an Organized Group depends on the number of vacancies.
4. Spółka reserves the right to restrict or completely prevent your Stay, including sightseeing tours or the use of the elements thereof (Attractions and Chambers) without prior notice, in cases justified on grounds of safety or organisational reasons.
5. Stay is possible on a daily basis with the exception of: New Year's Day (1 January), the first and second days of Easter, Christmas Day, All Saints' Day (1 November) and the first and second days of Christmas (25 and 26 December). The Hours and Durability of Stay and Visit are specified separately. The relevant information is available at www.kopalnia-bochnia.pl and at the Tourist Service Office.
6. Visits by disabled or incapacitated persons are regulated by a separate provision of this Regulation.

§.2'

Persons with disabilities or incapacities

1. Due to a different air pressure and its quality in the Mine, as well as possible evacuation difficulties, persons with circulatory or respiratory insufficiency as well as with claustrophobia are forbidden to visit the Mine.
2. Persons with disabilities or incapacities can use the following tourist route: elevator descent to the August level, visit to the Underground Multimedia Exposition (including Gapel, the Wazyński traverse, the Krystian traverse, the Mysiur Stables, St. Kinga's chapel), descent via the Ważyn shaft to the Ważyn chamber, about 30 minutes' stay in the Ważyn chamber, exit via the August shaft, passage to under the Campi shaft and exit to the surface. Duration: approximately 3 hours. A detailed description of the tourist route that may be used by persons with disabilities or incapacities can be found at www.kopalnia-bochnia.pl.
3. For reasons of visitors' safety, persons with disabilities or incapacities cannot use:
 - tourist routes other than the one indicated in Article 2;
 - the underground railway (which requires elevated concentration levels, physical fitness because of an open-carriage ride, maintaining balance and following the instructions of the crew of the railway),
 - the slide (which requires elevated concentration levels, physical fitness because of the speed of the slide, maintaining balance and appropriate position during the slide on the "cushion" and following the instructions of the crew of the slide),
 - the ferry crossing (requires increased attention, physical fitness because of a steep entrance and then exit from the ferry, maintaining balance and appropriate position during the ferry crossing and obeying the instructions of the raftsmen).
4. The Mine may permit the use of the Attractions described in Article 3 to persons with disabilities or incapacities if they present a medical certificate confirming that they can safely use the Attractions. The final decision in this respect is made by the personnel under whose supervision a given Attraction is.
5. Persons with disabilities or incapacities are persons with regard to whom a disability of any degree may be diagnosed on the basis of the legal regulations in force in Poland. Assumption of a disability is not required to be certified with any document.
6. A person with a disability or incapacity or their guardian is obliged to inform the Mine about the existence of the disability and its type at the time of purchase of the tickets at the latest. The service staff of the Mine will offer tickets for tourist attractions available to people with disabilities or incapacity.



7. Failure to notify the mine personnel of any incapacity results in such a person entering the Mine site at their own risk and responsibility or at the risk and responsibility of their legal guardian.

8. Should there be any contraindications described in the Regulations, possession of a ticket to enter a given tourist attraction does not mean that the Mine has allowed a given person to make use of this attraction.

§3

Sale of tickets, reservation and cancellation of stay

1. Stay in the Mine is subject to payment and prior purchase of appropriate tickets.

2. Ticket prices are determined separately and can be found in the price lists available at www.kopalnia-bochnia.pl and in the Tourist Service Office.

3. Tickets can be purchased at the ticket office at the Tourist Service Office or from entities authorized by Spółka. Tickets purchased at the ticket office can be purchased by card (in Polish or foreign currency) or in cash (only in Polish currency).

4. Sightseeings done by:

a. Organised Groups, with at least 15 persons;

b. individual visitors at times others than those specified

both require a reservation.

5. When booking a Visit by an Organized Group, which includes persons with disabilities or incapacities, information on the number of the disabled or the incapacitated must be provided.

6. Further booking rules are specified in the "Bochnia Salt Mine Booking Regulations", available at www.kopalnia-bochnia.pl

7. Resignation from the stay of an Organized Group is possible if it is made in compliance with the terms and conditions specified in the "Terms and conditions of reservation, settlements and cancellation of stay in the Salt Mine in Bochnia", which is each time made available to the person making the reservation.

8. Individual Visitors can resign from the Visit in return with a refund of the ticket purchased at the ticket office on the day of the visit at least 15 minutes before the scheduled descent only in justified cases. The price of the ticket shall be refunded at the ticket office at the Tourist Service Office and requires proof of purchase (invoice or receipt).

§4

General rules of Stay and Sightseeing


1. Sightseeing takes place in a compact group. Separation from the group during the tour is strictly forbidden.



2. Minors can participate only under the supervision, care and full responsibility of adults.
3. Visitors are strictly obliged to follow the instructions of a guide or any other person authorised by Spółka, connected with the operation of the tourist traffic and safety. Guests are also obliged to maintain order on the premises of the Mine, in particular not to litter it.
4. For safety reasons, the Guide or any other member of the Mine's personnel may issue binding and immediately enforceable instructions on all matters related to visiting and staying in the Mine. In particular, they may order or prohibit certain conduct.
5. The members of an Organized Group are cared for by, and the responsibility for their proper behaviour lies with:
 - (a) the guardian of the group - in the case of a school group;
 - (b) the group manager or the tour leader - in the case of another group.
6. A tour of individual visitors begins at scheduled times (hereinafter referred to as the Departure Hours). At the Departure Hour, visitors should remain in the entrance pavilion and have valid tickets. At the end of the Departure Hour or on the entrance of the last visitor (who thus completes the group), visitors who will come late will not have an opportunity to go sightseeing and will be treated as ones who have resigned from the Visit.
7. Visitors are obliged to show a ticket to an authorised representative of Spółka.
8. During the tour, only underground excavations with historical mining equipment and sculptures can be photographed and filmed. Use of photographs and videos for commercial purposes without Spółka's consent is not permitted.
9. Photographing and recording of the guide and other persons authorised by Spółka is not permitted.
10. Dissemination of the image of the guide without their consent is forbidden.
11. Taking animals underground is forbidden.
12. A person in charge of at least two children under the age of 4 and intending to take a child's cart is recommended to go sightseeing during the Descent Hours: 1p.m. and 4p.m. Due to a large number of stairs to be climbed (more than 700) and the parameters of the underground railway, taking a child's cart is not allowed at other Descent Hours.
13. When planning your stay, you should take into account:
 - a) the temperature underground - approximately 15-17°C (having warm clothes and full footwear is strongly recommended;
 - b) the humid air in the underground areas of the Mine - approximately 70%.

§5

General safety rules

1. In terms of order and safety the Mine is protected by Specjah Security Artur Géra, H. Moryc, a general partnership, with its registered office in Bochnia, operating on the basis of the Act of 22 August 1997 on
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the Protection of Persons and Property (Journal of Laws of 2017, item 2213, as amended). Visitors to the Mine are obliged to comply with the protection orders - also in cases not covered by the Regulations.

2. The mine area is monitored and protected. All of its facilities are an integral whole, protected by law. It is forbidden to move, remove or damage any objects and exhibits located within the Mine.
3. Visitors under the influence of alcohol or intoxicants may not be present on the premises of the Mine. It is forbidden for visitors to bring alcohol and intoxicants onto the premises of the Mine.
4. Safety-endangering conduct that interferes with the stay of other visitors or violates generally accepted norms of behaviour in public places is strictly forbidden.
5. It is intolerable for visitors to the Mine to bring weapons, objects and resources which may pose a threat to health, life and public safety, unless in exceptional cases resulting from generally applicable laws.
6. It is forbidden to touch electrical and mechanical devices and installations, as well as the exposition.
7. In the underground areas of the Mine there is a total ban on smoking, possession of means to start a fire and the use of electronic cigarettes.
8. While in the underground of the Mine, visitors are strictly prohibited to use any radio or other such equipment.
9. Managers and tour leaders of Organized Groups are obliged to work closely with a guide, in particular with regard to safety, the implementation of a sightseeing programme and discipline.
10. Visitors suffering from cardiovascular and respiratory insufficiency as well as from claustrophobia are not allowed to enter the underground excavations of the Mine.

§6

Final provisions

1. Spółka reserves the right to remove from the Mine visitors who violate order or grossly violate the provisions of the Regulations.
2. Spółka shall not be liable for items left or lost in the Mine. Every incident of theft or robbery will be immediately reported to the Police.
3. Spółka shall not be held liable for dirt in clothing, which may arise from the descent by the elevator and the stay in the underground of the Mine.
4. Spółka shall not be liable for damage caused by visitors to other visitors.
5. Spółka is not responsible for accidents in the underground as a result of a visitor's state of health.
6. All comments and remarks concerning the work of tourist service personnel, including complaints and praise, are to be submitted in writing to the Tourist Services Office.
7. Spółka is not liable for damage resulting from non-compliance with the Regulations.



Purchase of a ticket is tantamount to acceptance of all regulations in force in Spółka.

The Regulations were approved of on 25 March 2019 in Bochnia

PREZES ZARZĄDU

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